MONTANA
Department of Transportation

**Project Development & Delivery** - Digital Design and Modeling Services

**Support Guide**

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|---|---|
| Application/Tool(s): | MicroStation V8i SS10 / Power GEOPAK V8i SS10 |
| Version(s): | 08.11.09.916 / 08.11.09.918 |
| Environment: | GEOPAK (Legacy) / OpenRoads (Enhanced) Workspaces |
| Released/Revised: | 6/9/2025 |

NEED HELP?

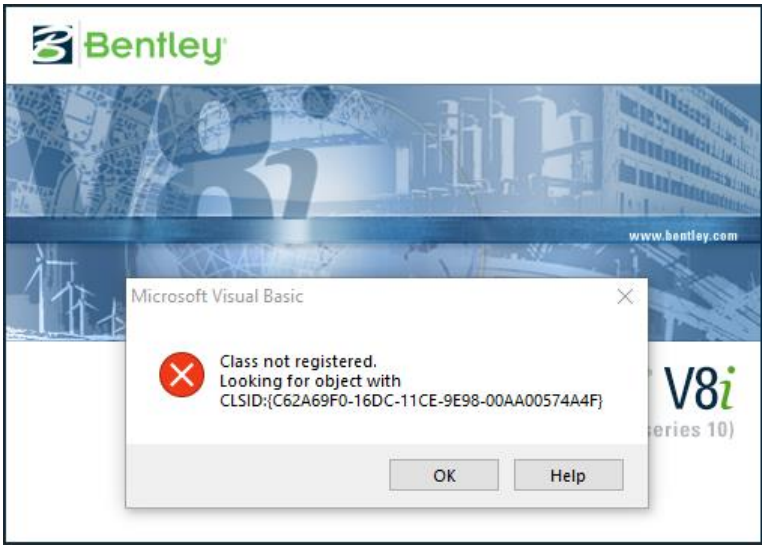
SUPPORT
Open a Case

# 64-BIT OFFICE UPGRADE – MICROSTATION AND POWERGEOPAK WARNING

**ISSUE:**

Microsoft Visual Basic - Class not registered.

When launching MicroStation or PowerGEOPAK, a Microsoft Visual Basic warning is encountered that indicates the class is not registered and tools from the MDT APPS and Road Tools pulldown menus do not work.



**SOLUTION:**

An Administrator will need to run regsvr32 for DLL files C:\Windows\System32\fm20.dll and C:\Windows\SysWOW64\fm20.dll to restore functionality. For MDT internal users, please Open a Case for support with MDT Service Desk to have this resolved. For partners external to MDT, contact your IT Administrator.